

GAMETIME



2021

Annual Holiday Newsletter



Version

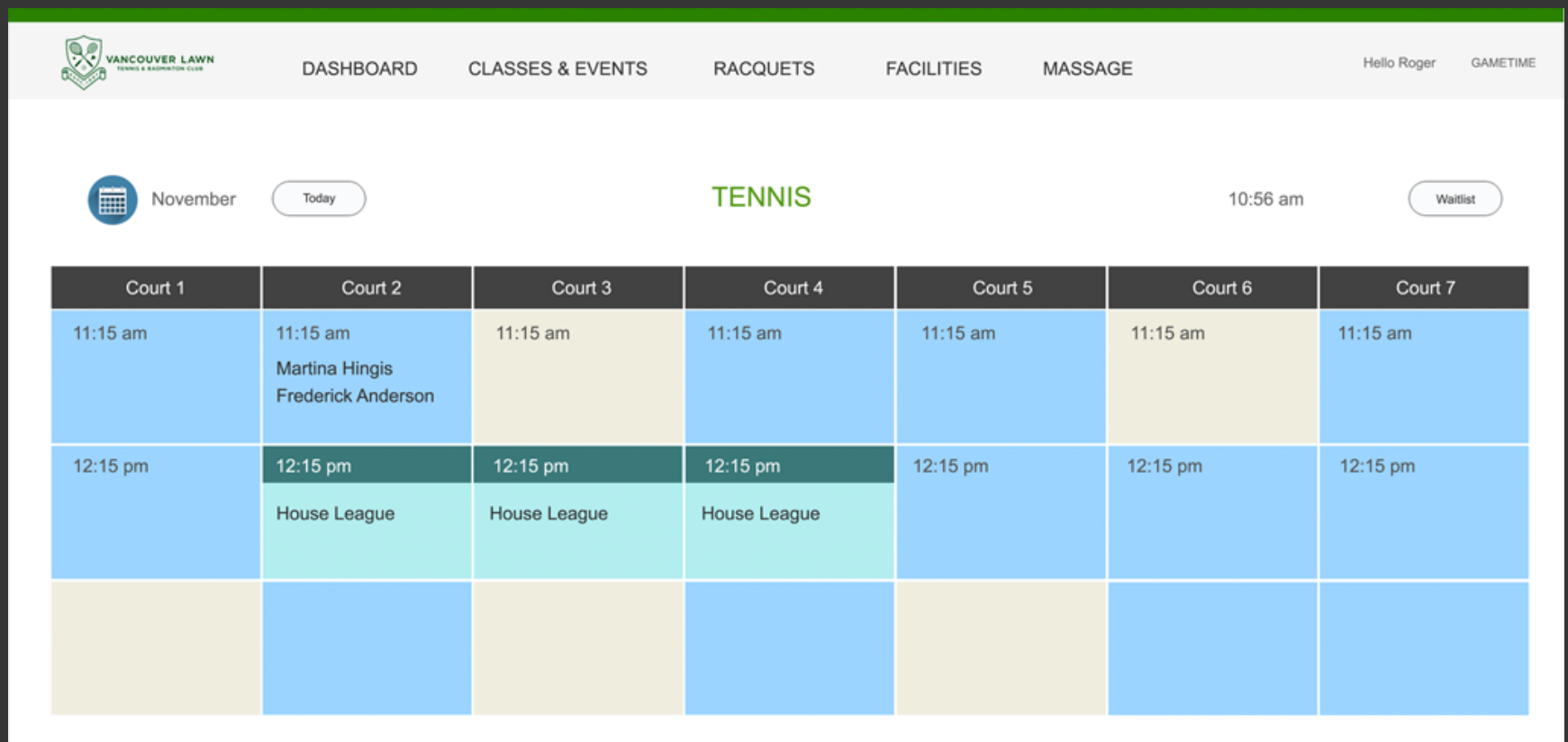
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Nearing completion.

Version 3 is nearing completion, in development for the past 2 years and largely released, version 3 is an incremental upgrade of GameTime to the latest technologies setting the course for the future.

The main backend updates have already been released, with hundreds of new features, and an all new backend framework. The final item is the new design now in progress set to be released in 2021.

All new responsive design



The screenshot displays a web interface for the Vancouver Lawn Tennis & Badminton Club. At the top, there is a navigation menu with links for DASHBOARD, CLASSES & EVENTS, RACQUETS, FACILITIES, and MESSAGE. The user is logged in as 'Hello Roger' and the current time is 'GAMETIME'. Below the navigation, there is a calendar view for November, a 'Today' button, and a 'TENNIS' section. The main content is a grid of tennis courts (Court 1 to Court 7) with booking slots for 11:15 am and 12:15 pm. Court 2 is currently booked for 11:15 am by Martina Hingis and Frederick Anderson. House League sessions are booked for 12:15 pm on Courts 2, 3, and 4. A 'Waitlist' button is visible in the top right corner.

Court 1	Court 2	Court 3	Court 4	Court 5	Court 6	Court 7
11:15 am	11:15 am Martina Hingis Frederick Anderson	11:15 am	11:15 am	11:15 am	11:15 am	11:15 am
12:15 pm	12:15 pm House League	12:15 pm House League	12:15 pm House League	12:15 pm	12:15 pm	12:15 pm

The upcoming 2021 design will work across a multitude of screens and devices, big and small, wide and narrow.

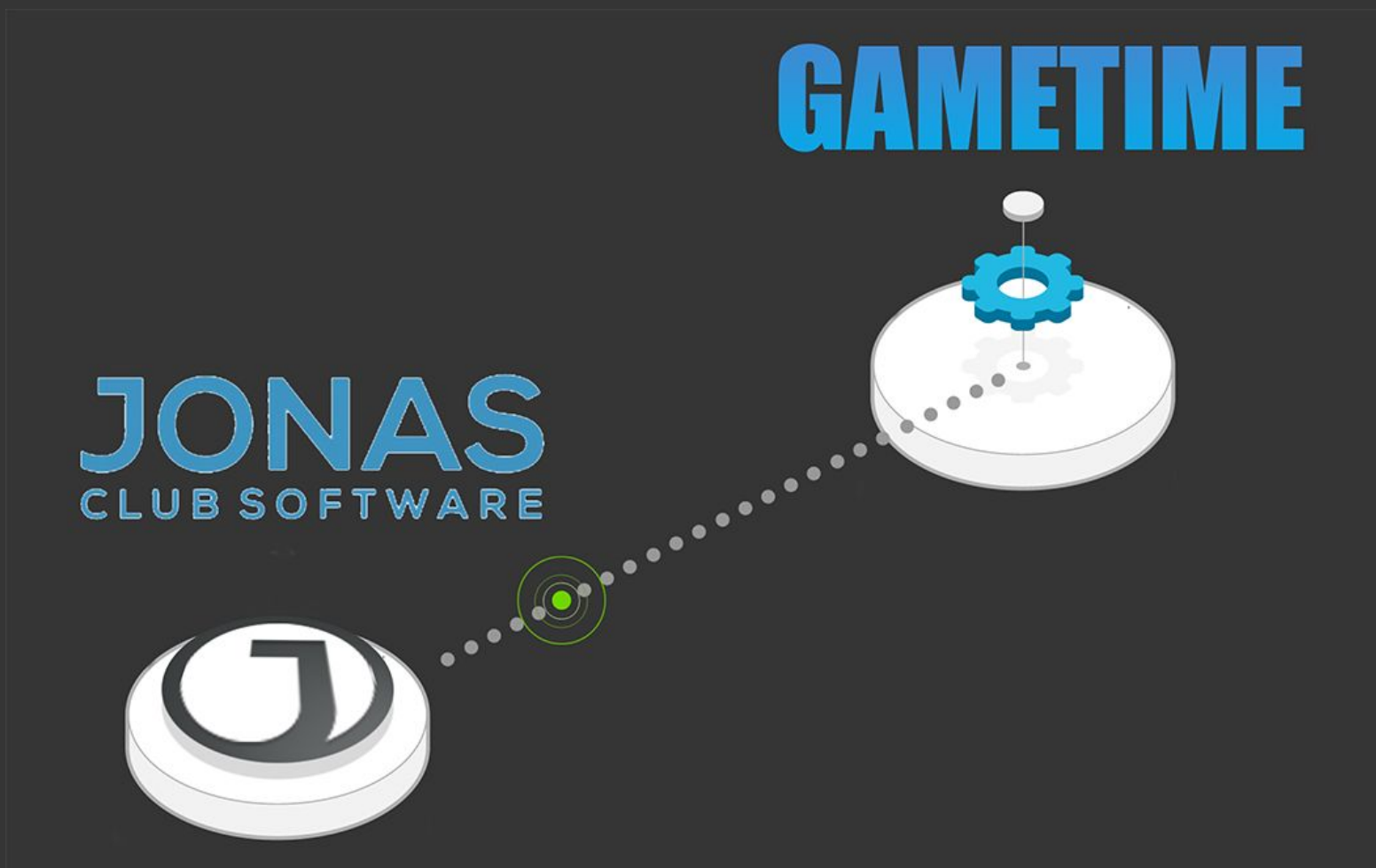
Bringing large graphics and fonts that are easy to read no matter which screen you have or however challenging your eyesight may be.

In addition, a new menu navigation to cover the addition of facilities that clubs have been adding.

The new design will also incorporate up to 20 courts or more, across, at a single glance.

JONAS ➔ GAMETIME

Full instant member integration (API)



Combine the power of Jonas with GameTime Pro's booking capabilities and you have one powerful solution.

API

Simply the most reliable and fastest way to instantly sync your members with GameTime

Single Sign on

Seamless single sign on from your website to GameTime.

Sign-in just once.

Billing

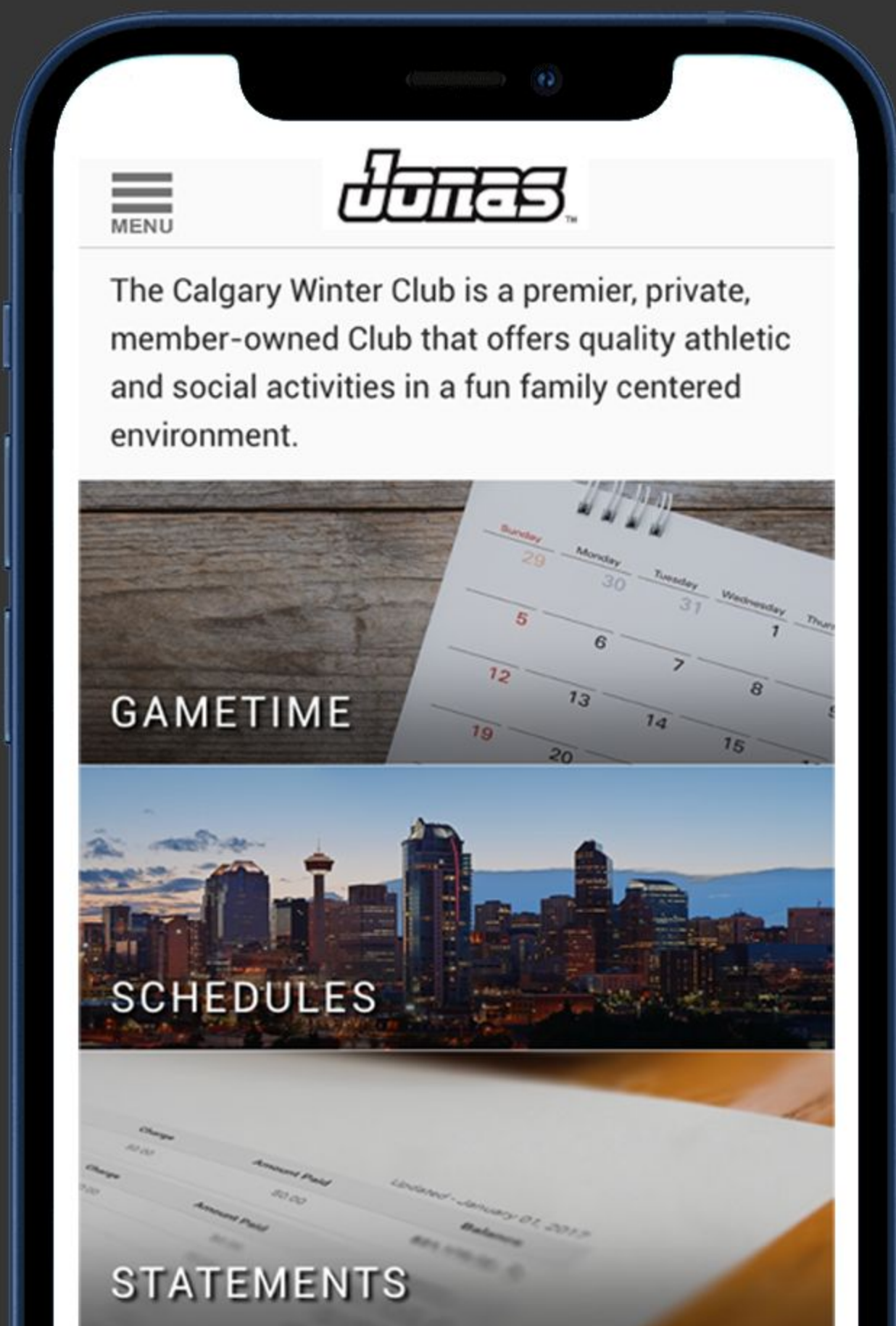
Send all your daily or weekly transactions to your accounting system in bulk.

In Jonas you can setup GameTime here:

Club Management > Club Setup > Member interface profiles; Interface = GameTime

Jonas charges a setup fee for this.

Mobile integration with the Jonas app



MOBILE UPDATES

Member self check-in now released.



In effort to make it easier for members to check-in from anywhere in the club, members may now check-in from their mobile phone. Also reducing touch points for covid safety.

A full redesign to the mobile version is arriving in 2021 with the all new Responsive desktop version.

WALL MOUNTED DISPLAYS

New updates to our display settings helping you organize activities & members everywhere.



The screenshot shows a wall-mounted display for the Vancouver Lawn Tennis & Badminton Club. The display has a green header with the club's logo and name on the left, and the word "GAMETIME" on the right. Below the header, the date "Wednesday Dec, 16 2020" and the time "11:22 am" are displayed. The main content is a table with five columns representing courts (Court 1 to Court 5) and three rows representing time slots (11:00 am, 12:00 pm, and 1:00 pm). Each cell in the table contains the time and the names of the players scheduled for that court and time slot.

VANCOUVER LAWN TENNIS & BADMINTON CLUB		GAMETIME		
Wednesday Dec, 16 2020				
11:22 am				
Court 1	Court 2	Court 3	Court 4	Court 5
11:00 am A. Patrick M. Turner	11:00 am J. Nulty E. Kerkow	11:00 am E. Kennedy M. Linke	11:00 am L. Winters J. Ford	11:00 am S. Rainey W. Churchill
12:00 pm M. Turner F. Seymour	12:00 pm M. Higginbotham E. Beckendorf	12:00 pm M. Mendoza E. Pena Nieto	12:00 pm L. Chisholm M. Turner	12:00 pm M. Newman B. Talley
1:00 pm	1:00 pm	1:00 pm	1:00 pm	1:00 pm

You may find the wall mount display settings in GameTime here:
Settings > Wall Mounted display settings.

Class & Event Registration

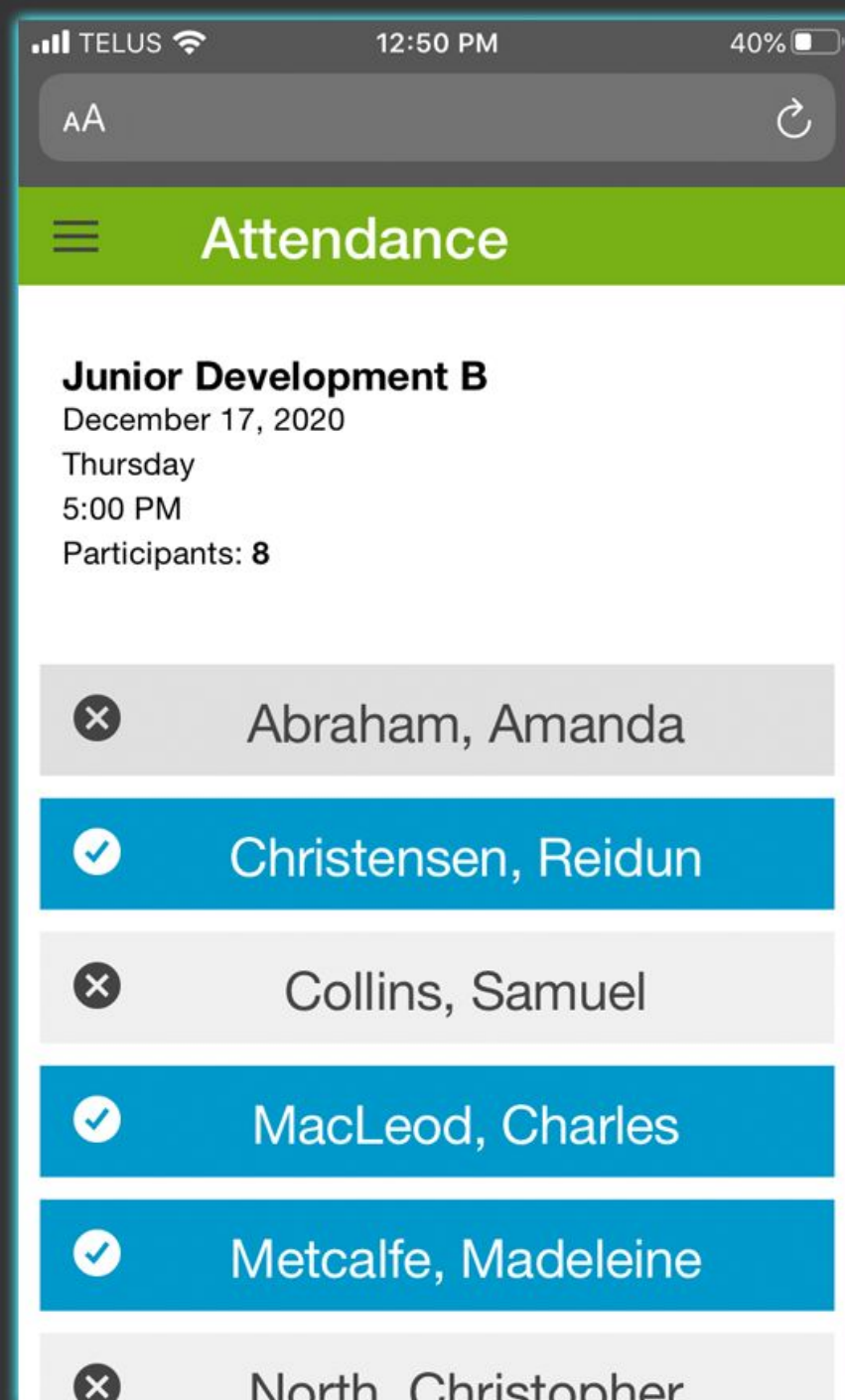
All the new **version 3** features,
now released.

- Prorating - Classes can now be prorated, eg when the member registers, After the start date, the billing begins the day they register.
- Family Registration - add all your family members at once using the family view, please contact us to enable this option.
- Month view of Courts and Facilities, assisting you to get a better picture of everything going on in the club at a wider glance and set programs accordingly to space and availability.
- Auto refund or credit - when cancelling a class mid-way through, we now offer the option to issue refunds and credits on the fly.
- Class Attendance report - new options and fields added.
- Export to Adobe InDesign - If you want to export your class details for your quarterly or annual program / guide, this is now accomplished.
- Improved Family calendars and linking, when mom signs up the kids for classes, dad can sign in and see everything the kids are registered for.
- Added alerts to the automatic Calendar ics file, so no one forgets about any appointments.
- New age and date of birth options added to profiles and classes to help You get all the details you need.
- Mobile updates to classes and registration pages.
- Updated the class design and font sizing, just huge.

- When creating a class, you can directly book it on the courts or facilities, and also delete the booking. The cancel / delete part is new
- Classes, to be only visible to staff, added.
- Improved Categories menu on the mobile version.
- Updated associated class email templates with fees and booking info.
- Season start & end dates, If you open all your classes on 1 particular day, you may now set this special date in GameTime, saving you from entering it, over & over & over. Just once now.
- Class policies, you may now set different policies per section / category as opposed to globally.

Reminder

Instructors and Pro's can quickly check participants into classes on their mobile phone.



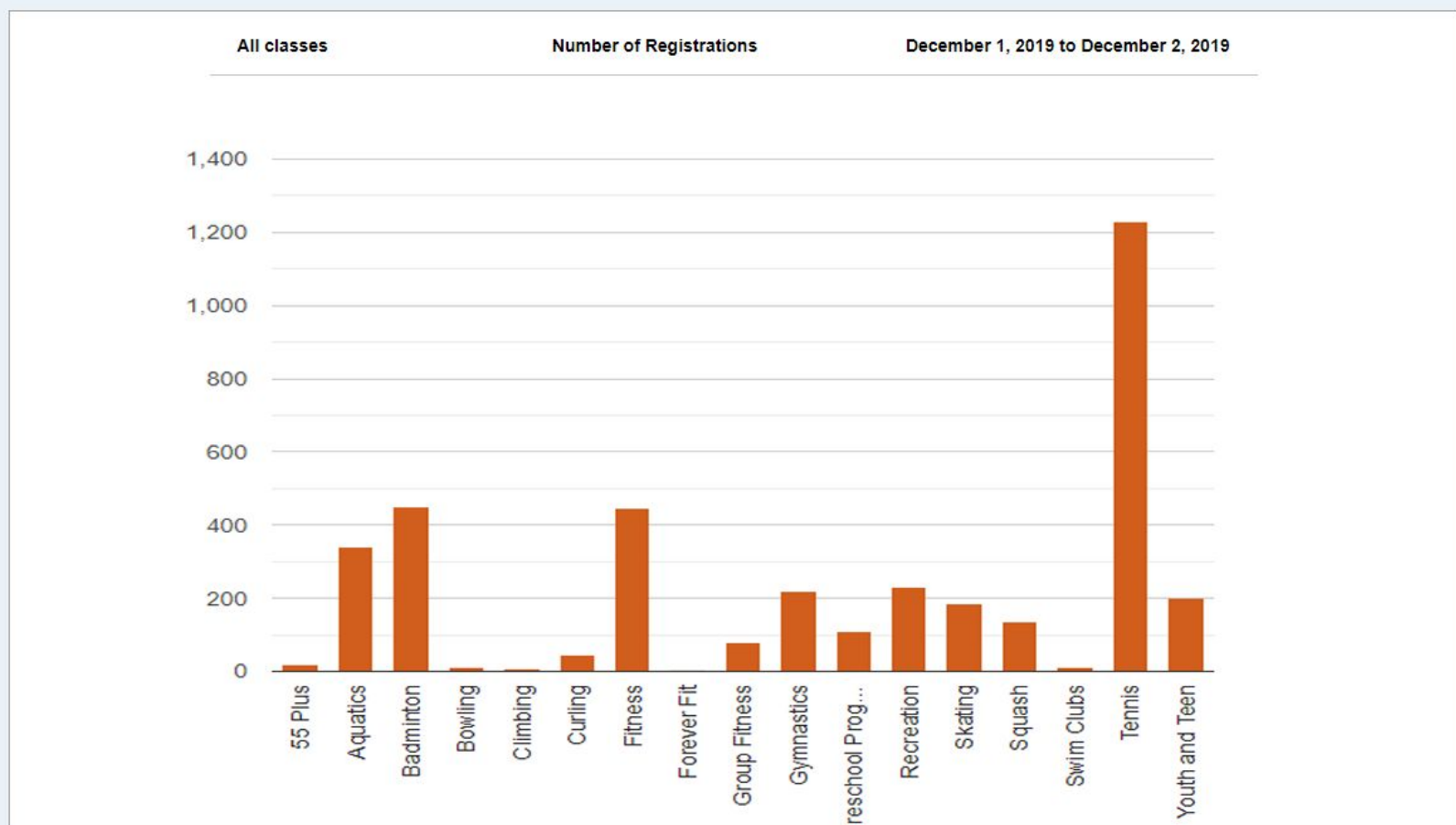
\$500,000 in 1 day

Hold on... is that correct?

With GameTime reporting and analytics, you can adjust your class & event registrations for maximum potential. In this screenshot, a club with approximately 20,000 members, registers thousands of people in 1 day. All billed through to their accounting system. With GameTime reporting you can easily analyze engagement and fine tune your programs for maximum potential.

Class & Event Registration

From: X New registrations on these dates By: [Registration](#) | [Classes](#) | [Revenue](#)
To: X Include registrations from previous times, where people are still registered on these dates
Category: ▾



Total classes: 480	Total Registrations: 3722	Total Revenue: \$ 488,246.39
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Development updates from

2020

Classes & Events

- New “block cancel” option can now clear related booking fees.
- Added payers email in participant report.
- Updated class attendance reports.
- Improved download to Adobe Indesign for printing class guides
- New! Check-in on mobile.
- Updated prorated calculation when participants moved from waitlist.
- Revised guest and public booking in classes & events.
- Updated mobile design of classes & events.
- Added online meeting video link to classes eg, “zoom & ms teams”.
- Added time for Season registration. Eg same time for all classes to open.
- Design and info updates to Public registration.
- Moved BCC option from internal to Admin side, if you want to receive a copy of emails sent to members, you can create an account and BCC this email in case you need to check any email history.
- Expanded questions & answers in the class registration module
- Updated Classes , day view, all new design
- Added group emailing to classes, eg you can send email to the entire section of specifically tennis participants.
- Public registration, corrected error for amounts greater than \$10,000
- Improved classes advanced filtering issues.
- Updates to Moneris payments gateway for public registrations
- Updates to Team registrations, reminder you can set up classes for Team registration.

Court & Facility Booking

- Updated Sport & Facility naming in the permissions & access settings.
- Updates to Ladders module.
- Adjusted “cron” timers of reminder emails.
- Added IP restrictions for mobile check-in.
- Fixed total time displays in the staff bookings report.
- Redesigned the Available partners with photos and larger text.
- Changed options for “month view” screen.
- Added waiver to kiosk check-in screen for members.
- Updated Ladders to version 3 with new backend framework.
- All new versions of the Wall mounted display, reminder, you can mount an LCD on the wall for members to see which court they are on. The screen will automatically refresh every 5 mins.
- Added court and time info to the check-in page in kiosk version.
- Improvements to the auto waits list processing algorithm.
- Added Accept & Decline options for court booking.

Member Experience Features:

- New! Check-in on mobile
- Updated Google captcha to latest version (to prevent bot bookings)

Staff Scheduling

- Added waivers to the staff scheduling module.
- Migrated staff scheduling module to the new framework.
- Updates to Staff scheduling, formerly titled Therapy module.
- Revised and updates Therapist #s in staff scheduling for tax purposes.
- Added new Rev codes to the staff scheduling module for accounting integration.

Global

- Improved roster details and options.
- Moved check-in options from backend to admin side, you may now edit.
- Added check-in after the appointment timers.
- Adjusted database region settings for global update timings.
- New option to allow courts to be cancelled when created via a new class.
- Added new member “bookable” types, members may book over top of these booking types.
- Improvements to revenue codes and tax calculations.
- Added covid waiver policies for members to accept.
- Revised method for updating family linking.
- Updates to Jonas API for member integration with different status settings.
- Updated transactions list and options.
- Added option to specify specific sport or facility for news & marketing.
- Optimized code for various reports.
- Design updates to Mobile for classes & events.
- Updates to Mobile single sign on for integration with Jonas.
- Updates to Tournawiz to new backend framework. fyi; Tournawiz tournament manager was our first product back in 1998, now scheduled to be updated in 2022.
- Updates to Advanced People report, date of birth & other fields.
- Improved scripts for system monitoring.
- Custom profiles can now be edited, if you have custom fields in the member profile you can edit this.
- Improved upcoming reminders on the dashboard with new information
- Added option to show/ hide alternative email for members
- All new design changes for tablet . iPad kiosk check in
- Updates to member check in, also cancelled transactions in red, and updated fee’s and cancellation information in related email templates.
- Updates to the Marketing & Sdvertin section, larger pictures.
- Added option to place marketing to specific sections and pages in GameTime.
- Updated Permissions & Access with new permission types.
- Fixed time glitches for iPads.

- Updated transactions view when other members register and pay for a class or event for you.
- Updates and improvements to the Mail campaign features.
- Updated classe & attendance reports for Google chrome.
- Updated member profiles to display expiry dates and related medical forms, namely the Par-Q medical form.
- Updates to cancellations on Mobile devices
- New security enhancements and full ssl security on remaining pages will be upgraded in early 2021.

+ 300 more internal updates.

SUPPORT

GameTime is global and provides

24 / 7

Support

Email us anytime of the day or night,
from anywhere in the world, &
you will get support.

support@gametime.net

THE QUEEN'S GAMBIT



GameTime's Netflix choice of 2020,
The Queens' Gambit,
filmed near our office in Toronto.

As we journey forward in 2021 with new developments and new products, we are thankful that you have chosen GameTime.



Wishing you happy holidays from the team.

Nidhi . Khushky .
Malkesh Shweta
Kam PATRICK